

# Case Study

We helped Sandra find ways to reduce her healthcare costs.



## Why did Sandra call us?

Sandra was falling behind on medical bills and needed help.

## Sandra's challenge

Sandra was a single mom. One of her children was often sick and had asthma. She herself had a respiratory issue and had recently injured her wrist. She was also recently sued for \$4,800 for a car she was renting and was stressed about past due medical bills and keeping up with continued healthcare cost.

## Together, we came up with solutions

### Legal Assistance

Referred her to Legal Connect, a workplace benefit, for discounted assistance for her car rental concerns

### Emergency Money

Secured a \$5,000 loan through Salary Finance, one of our partners, to help pay for the legal issues and catch up on past due medical bills

### Price Savings

Recommended she download the GoodRX app for lower prescription costs

### Healthcare Savings

Referred her to Accolade, one of our healthcare partners, and they recommended she:

- Reach out to Grand Rounds, a workplace benefit, for a free second opinion for her wrist pain
- Complete a Biometric Screen to earn a \$100 incentive on her Flexible Spending Account
- Switch pharmacies to save \$5 per 90-day supply of her medication

## Job

Customer Experience Associate

## Pay

\$29,000 base + Variable Compensation

## Home

39 years old  
Single parent

**"I'm just trying to stay positive and just praying everything works out in my favor. And again thank you Jamie for everything, you are a true angel."**

Quote from Sandra  
National telecom company